**DEPARTMENT:** Financial and Management Services/Information Resources Management/Information

Technology

### **NATURE OF WORK:**

Performs advanced professional and supervisory/administrative work.

Manages the County's computer and data resources designed and maintained for automated information systems, including database design and applications development support. Work includes planning, coordinating, and supervising the work of an information systems operations technician, programmer/analysts, and microcomputer specialists. Work is performed under the general supervision of the Director of Information Resources Management.

#### **ESSENTIAL FUNCTIONS OF THE JOB:**

Works with all departments to determine information systems requirements and to plan how those requirements will be met. Supervise delivery and implementation of systems.

Plan, organizes, coordinates and directs the work of programmer/analysts, information systems operations technicians, microcomputer specialists, and other technical positions.

Develops and maintains the County's data architecture for all automated systems; determines equipment and software needs. Structures and maintains the County's data dictionary/directory for its primary transaction systems.

Designs data, file and database structures in conjunction with programmers to carry out the County's information systems plans.

Revises and insures security of all data entities including tested procedures for backup, recovery, and security.

Provides ongoing staff training on database technology; acts as resource person for programmers; assists in estimating time needed to complete programming requirements.

Furnishes backup programming and analysis support.

Collect end-user and analysts' views of what should be in databases; determines how to include new data in databases. Maintains a view of the future needs and applications, so that databases can be made to evolve in an appropriate manner.

Plans for compatibility with existing data structures or for conversion of these structures.

Monitors system performance; determines when and how physical databases need tuning to improve performance.

Stays current with computer technology developments through training research and individual study.

Represents Information Technology in dealings with vendors, as required.

Assumes higher level responsibilities in absence of supervisor.

Practices continuous learning through individual study, classroom training, seminars, and conferences.

Promotes and ensures proper employee training and compliance with County safety program and departmental safety procedures; ensures that all equipment, materials, and work conditions are adequately maintained to prevent accidents.

Performs related work as required.

## JOB LOCATION AND EQUIPMENT OPERATED:

Duties are performed primarily in an office setting. Operate computer keyboard and other standard office equipment. Uses small tools to make repairs and adjustments to hardware.

### REQUIRED KNOWLEDGE, SKILLS, AND ABILITIES:

Thorough knowledge of computer systems design and database application and management.

Thorough knowledge of appropriate computer language and of current software engineering techniques.

Ability to plan and supervise the work of others.

Ability to communicate effectively and tactfully with application personnel and end users.

Ability to use analytical techniques in a dynamic environment and in an efficient manner.

Ability to assimilate large quantities of data and assemble to a common system.

Ability to establish and maintain effective working relationships with county employees, vendors, and suppliers.

### MINIMUM QUALIFICATIONS:

Bachelor's Degree in computer science, management information systems or related field; extensive experience in information systems or programming and analysis; or any equivalent combination of acceptable education and experience providing the knowledge, abilities, and skills cited above.

April 2002 InfoTechAdmin\_518\_194

# IDENTIFICATION OF GENERAL APTITUDES AND PHYSICAL REQUIREMENTS

| Position Title <u>Information Technology Administra</u> Department <u>Financial and Management Services</u>   | tor Position Number <u>518</u> Division <u>IRM/IT</u>   |  |  |  |  |  |  |  |  |  |
|---|---|--|--|--|--|--|--|--|--|--|
|   | e identify the general aptitudes and physical requirements<br>who have the position must be able to perform all essential<br>dation.  |  |  |  |  |  |  |  |  |  |
| I. Mental Abilities: General learning ability. The ability to "catch on" or understand instructions and underlying principles.  |   |  |  |  |  |  |  |  |  |  |
| <ul> <li>△ Ability to reason and make judgments</li> <li>△ Ability to understand and follow oral instruction</li> <li>△ Ability to understand and follow written instruction</li> <li>△ Ability to guide and/or give instructions</li> <li>△ Ability to make decisions in accordance with established procedures and policies</li> <li>△ Not essential to job function</li> </ul> |   |  |  |  |  |  |  |  |  |  |
| them effectively. To con  | unings of words and ideas associated with them and to use apprehend language, to understand relationships between meanings of whole sentences and paragraphs. To present thy.   |  |  |  |  |  |  |  |  |  |
| 1. Speaking/Talking:  | 2. Hearing/Listening:   |  |  |  |  |  |  |  |  |  |
| <ul> <li>☑ Answering telephone, radio, or switchboard</li> <li>☑ Communicating with County officials</li> <li>☑ Communicating with general public</li> <li>☑ Communicating with vendors</li> <li>☑ Communicating with supervisors and/or with</li> </ul>  | <ul> <li>☑ Ability to distinguish between different tones</li> <li>☑ For communication with County officials, public, vendors, supervisors and/or other employees</li> <li>☑ Not essential to job function</li> </ul> |  |  |  |  |  |  |  |  |  |
| other employees  Communicating with others  | 3. <b>Reading:</b> (ability to read and understand text)  |  |  |  |  |  |  |  |  |  |
| Not essential to job function   | <ul><li>Essential to job function</li><li>Not essential to job function</li></ul>   |  |  |  |  |  |  |  |  |  |

| hmetic operations quickly and accurately.  | . <i>Numerical</i> : Ability to perform   |  |  |  |  |  |  |  |
|--|---|--|--|--|--|--|--|--|
| ions aided   | <ul> <li>☑ Ability to mentally perform a</li> <li>☑ Ability to perform accurate ca</li> <li>by a calculator, adding mach</li> <li>☑ Not essential to job function</li> </ul>  |  |  |  |  |  |  |  |
| ehend forms in space and understand relationships of plane and lay be used in such tasks as blue print reading and in solving ms. Frequently described as the ability to "visualize" objects of two ons, or to think visually of geometric forms.  | solid object<br>geometry p  |  |  |  |  |  |  |  |
|  | <ul><li>☑ Essential function</li><li>☑ Not essential function</li></ul>   |  |  |  |  |  |  |  |
| coordinate eyes and hands or fingers rapidly and accurately in ise movements with speed. Ability to make a movement response nd quickly.   | makin   |  |  |  |  |  |  |  |
|  | 1. Manual Dexterity: Ability to move the hands easily and skillfully. To work wand turning motions.   |  |  |  |  |  |  |  |
| <ul> <li>☑ Manipulate computer keyboard and mouse</li> <li>☑ Use postage machine</li> <li>☑ Use hand tools</li> <li>☑ Use power tools</li> <li>☑ Other: Cell Phone</li> <li>☑ Not essential to job function</li> </ul>   | <ul> <li>☑ Use telephone</li> <li>☑ Use switchboard</li> <li>☑ Use radio/console</li> <li>☑ Use a calculator</li> <li>☑ Use a copy machine</li> <li>☑ Use a fax machine</li> </ul>  |  |  |  |  |  |  |  |
| he fingers and manipulate small objects with the fingers rapidly or example: electrical wiring.  | • •   |  |  |  |  |  |  |  |
|  | <ul><li>☑ Essential to job function</li><li>☑ Not essential to job function</li></ul>   |  |  |  |  |  |  |  |
|  | Explain:  |  |  |  |  |  |  |  |
|  |   |  |  |  |  |  |  |  |
| <ul> <li>☑ Manipulate computer keyboard and mouse</li> <li>☐ Use postage machine</li> <li>☑ Use hand tools</li> <li>☑ Use power tools</li> <li>☑ Other: Cell Phone</li> <li>☐ Not essential to job function</li> <li>the fingers and manipulate small objects with the fingers rapexample: electrical wiring.</li> </ul> | <ul> <li>☑ Use telephone</li> <li>☑ Use switchboard</li> <li>☑ Use radio/console</li> <li>☑ Use a calculator</li> <li>☑ Use a copy machine</li> <li>☑ Use a fax machine</li> <li>☑ Finger Dexterity: Ability to maccurately.</li> <li>☑ Essential to job function</li> <li>☑ Not essential to job function</li> </ul> |  |  |  |  |  |  |  |

## VI. Physical Demands:

1. <u>Strength</u>: The quality, state or property of being strong. The power to withstand strain, force or stress.

## Please check $(\checkmark)$ in appropriate boxes below.

| Ability to | manipul | ate mate | Frequency of Manipulation |            |              |  |          |  |
|------------|---------|----------|---------------------------|------------|--------------|--|----------|--|
|            | 5-      | 5-10     | Occasionally              | Frequently | Continuously |  |          |  |
| Lift       |         |          |                           | /          |              |  | <b>/</b> |  |
| Push/Pull  |         |          |                           |            | /            |  | <b>/</b> |  |
| Hold/Carry |         |          |                           | <b>/</b>   |              |  | <b>V</b> |  |

| Hold/Carr   | y   |         |          |              | <b>/</b> |  |  |     | <b>V</b>   |  |  |
|---|---|---------|----------|--------------|----------|--|--|-----|------------|--|--|
| Manipulation done from:   ground to waist   waist level   waist to shoulder   above shoulder   (Check all that apply) |   |         |          |              |          |  |  |     |            |  |  |
| Not essentia  | Not essential to job function: ☐ Lift ☐ Push/Pull ☐ Hold/Carry (Check all that apply) |         |          |              |          |  |  |     |            |  |  |
| 2. Climbia  | 2. <u>Climbing</u> : To move up or mount by using the hands or feet.                  |         |          |              |          |  |  |     |            |  |  |
| <u>I</u>  | adders  |         |          | <u>Stair</u> | ways     |  |  | Ste | <u>eps</u> |  |  |
|   |   |         |          |              |          |  |  |     |            |  |  |
| 3. Ability  | to Stand,   | Sit, Wa | ılk, and | Run:         |          |  |  |     |            |  |  |

## Please check $(\checkmark)$ in appropriate boxes below.

|       | I        | Ouration | (hours/  | Occasionally | Frequently | Continuously |          |          |  |
|-------|----------|----------|----------|--------------|------------|--------------|----------|----------|--|
|       | 0-1      | 1-3      | 3-5      | 5-7          | 7-9        | 9+           |          |          |  |
| Stand | <b>V</b> |          |          |              |            |              | <b>✓</b> |          |  |
| Sit   |          |          | <b>/</b> |              |            |              |          | <b>✓</b> |  |
| Walk  | <b>/</b> |          |          |              |            |              | <b>✓</b> |          |  |
| Run   |          |          |          |              |            |              |          |          |  |

| If walking or running, over what | at type of terr | ain? ⊠ | flat   | ☐ rough | ☐ both                 |
|----------------------------------|-----------------|--------|--------|---------|------------------------|
| Not essential to job function:   | ☐ Stand         | ☐ Sit  | ☐ Walk | ⊠ Run   | (Check all that apply) |

## 4. Stooping, Kneeling, Crouching, and/or Crawling:

| To bend forward or down from the middle of the waist or the middle of the back, to bend downwards, to |
|---|
| lower oneself and/or to move freely on hands and knees.   |

|    |                 |   |   |                               |                                   | <b>Daily</b> | Amounts    |        |   |
|----|-----------------|---|---|-------------------------------|-----------------------------------|--------------|------------|--------|---|
|    | ☐ 0-5x          | er  | ⊠   | 5-20x                         |                                   | 20-50x       |            |        | 50+x<br>Not essential to job function       |
| 5. | Reachi          | ng, Ha  | <u>ndlin</u>                                  | g, Finge                      | <u>ring, ar</u>                   | nd/or Fe     | eling:     |        |   |
|    |                 |   |   | , or put for                  |                                   |              | To touch o | or gra | sp something, by extending or stretching    |
|    |                 |   |   |                               |                                   | <b>Daily</b> | Amounts    |        |   |
|    | ☐ 0-5x          | er  |   | 5-20x                         | <u> </u>                          | 20-50x       |            |        | 50+x<br>Not essential to job function       |
| 6. | <b>Seeing</b> : | To pe   | rceive  | e or comp                     | rehend b                          | by the sen   | se of sigh | t.     |   |
|    |                 | Peripho<br>Night v<br>Focus<br>Color p<br>Depth | eral v<br>vision<br>(distin<br>perce<br>perce | ision  netness or ption (disc | clarity)<br>criminate<br>ermine o | e betweer    | n colors)  |        | eessary(Check all that apply) ween objects) |
|    |                 |   |   |                               |                                   |              |            |        |   |

VII. Driving: The ability to transfer or convey in a vehicle.

| Transmission S                | tandard     | Automatic   | Multi-Gears |  |
|-------------------------------|-------------|-------------|-------------|--|
|                               |             |             |             |  |
| Car                           |             | $\boxtimes$ |             |  |
| Van                           |             |             |             |  |
| Small Truck                   |             |             |             |  |
| Medium Truck                  |             |             |             |  |
| Large Truck                   |             |             |             |  |
| Truck w/Equipment             |             |             |             |  |
| Heavy Bus Equipment           |             |             |             |  |
| Not essential to job function | $\boxtimes$ |             | oxtimes     |  |
| Other (list)                  |             |             |             |  |

April 2002

InfoTechAdmin.518\_194